

FEATURE COMPARISON



	LinkEye	ManageEngine OpManager	SOLARWINDS
Deployment & Audience Fit	Cloud-first (Large enterprises, NOCs, and hybrid IT teams)	Primarily on-prem (Traditional enterprise IT)	Primarily on-prem (Traditional enterprise IT)
AI-Powered Troubleshooting	✓ Yes (AI Agents for RCA)	✗ No (Manual RCA)	✗ No (Manual RCA)
Automated Network Discovery & Mapping	✓ Yes	✓ Yes	✓ Yes
Real-Time Performance Monitoring	✓ Yes	✓ Yes	✓ Yes
First-Level Troubleshooting (FLT) Automation	✓ Yes	✗ No	✗ No
SLA compliance & ISP Performance Monitoring	✓ Yes	✗ No	✗ No
Digital Experience Monitoring	✓ Yes (Application, Network, ISP)	✗ No	✗ No
Security & Compliance Audits	✓ Yes (SOC2 certified, CVE reporting, SLA compliance)	✗ No	✗ No (Security Solutions available seperately)
Configuration Backup & Change Tracking	✓ Yes	✗ No	✓ Yes
Scalability & Multi-Vendor Support	✓ Yes (100+ OEM integrations)	✓ Yes	✓ Yes
Business Intelligence & ROI Insights	✓ Yes	✗ No	✗ No

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