

FEATURE COMPARISON



	LinkEye	ThousandEyes
Deployment & Audience Fit	Cloud-First & Hybrid (Enterprises, NOCs, IT Teams)	Cloud-Only (Enterprises, SaaS Providers)
AI-Powered Troubleshooting	Yes (AI Agents for RCA)	No (Manual RCA)
Automated Network Discovery & Mapping	Yes	Yes
Real-Time Performance Monitoring	Yes	Yes
First-Level Troubleshooting (FLT) Automation	Yes	No
SLA compliance & ISP Performance Monitoring	Yes	Yes
Digital Experience Monitoring	Yes (Application, Network, ISP performance)	Yes (Network Path Analysis)
Security & Compliance Audits	Yes (SOC2 certified, CVE reporting, SLA compliance)	No
Configuration Backup & Change Tracking	Yes	No
Scalability & Multi-Vendor Support	Yes (100+ OEM integrations)	Limited (Cisco & Select vendors)
Business Intelligence & ROI Insights	Yes	No

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